

**IMAP/SMTP server setting for your
PC (Thunderbird) / Laptop (Thunderbird) / Phone / Tablet
2021 12 21**

During the Thunderbird "Mail Account Setup" you must click "Manual config" to reveal all configuration options. Do not click "Advanced config".

Thunderbird now contains calendaring functionality by integrating the Lightning extension.
In the bottom right corner, select "Keep".

@telus.net (Telus)

Incoming IMAP (Internet Message Access Protocol) server hostname: imap.telus.net
Port: 993
SSL settings: SSL/TLS (Secure Sockets Layer / Transport Layer Security)
Authentication: Normal
Username: email address **without** @telus.net, or Alias **with** @telus.net
Password: Your email password

Outgoing SMTP (Simple Mail Transfer Protocol) server hostname: smtp.telus.net
Port: 587
SSL settings: STARTTLS
Authentication: Normal

@telus.net (Telus) after transfer to G Suite

Incoming IMAP server hostname: imap.gmail.com
Port: 993
SSL settings: SSL/TLS
Authentication: OAuth2
Username: email address **with** @telus.net
Password: Your email password

Outgoing SMTP server hostname: smtp.gmail.com
Port: 587 (or 465)
SSL settings: STARTTLS (or SSL/TLS)
Authentication: OAuth2

**To stop duplicate emails in the Sent folder goto Thunderbird Account Settings | Copies & Folders
| When sending messages, automatically: | **unchecked** "Place a copy in:"**

@shaw.ca ([Shaw](#))

IMAP

Incoming IMAP server hostname: imap.shaw.ca
Port: 993
SSL settings: SSL/TLS
Authentication: Normal
Username: email address **without** @shaw.ca
Password: Your email password

Outgoing SMTP server hostname: mail.shaw.ca
Port: 587
SSL settings: STARTTLS
Authentication: Normal

[ActiveSync](#) (Exchange ActiveSync)

Exchange ActiveSync works in Outlook 2019/Office 365. **Instead** of setting it up via "Add Account" in Outlook 2016 / File / "Add Account", **go through the Control Panel** / Mail (Microsoft Outlook 2019) instead.

Your Name: First Last
Email address: your shaw email address@shaw.ca
Mail Server: wm.shaw.ca
User name: Your Shaw email address **without** @shaw.ca
Password: Your Shaw email password

For Outgoing Mail Server with Authentication...

Contact Shaw Technical Support Representative (1-888-472-2222) to check whether Remote Access has been enabled for your email account. (Remote Access: Enabled)

@outlook.com / @live.com / @hotmail.com (Microsoft)

Incoming IMAP server hostname: outlook.office365.com
Port: 993
SSL settings: SSL/TLS
Authentication: Normal
Username: username@outlook.com **with** @outlook.com included (same with live and hotmail.com)

Outgoing SMTP server hostname: smtp.office365.com
Port: 587
SSL settings: STARTTLS
Authentication: Normal

To stop duplicate emails in the "Sent" folder: goto Thunderbird | Tools | Account Settings | Copies & Folders | When sending messages, automatically: | **unchecked "Place a copy in:"**

@gmail.com (Google)

Incoming IMAP server hostname: imap.gmail.com or imap.googlemail.com

Port: 993

SSL settings: SSL/TLS

Authentication: OAuth2

Username: email address **with** @gmail.com included

Password: your Gmail password

Outgoing SMTP server hostname: smtp.gmail.com or smtp.googlemail.com

Port: 587 (or 465)

SSL settings: STARTTLS (or SSL/TLS)

Authentication: OAuth2

To stop duplicate emails in the “Sent” folder: goto Thunderbird | Tools | Account Settings | Copies & Folders | When sending messages, automatically: | **unchecked "Place a copy in:"**
To stop duplicates emails in the “All Mail” folder: do not “Shift” Delete.

@icloud ([Apple](#))

Incoming IMAP server hostname: imap.mail.me.com

Port: 993

SSL settings: SSL/TLS

Authentication: Normal

Username: email address **without** @icloud.com ([If this fails](#) try **with** @icloud.com)

Password: Sign in to [Apple ID](#), in the Security section, generate an [App-Specific Passwords](#)

Outgoing SMTP server hostname: smtp.mail.me.com

Port: 587

SSL settings: STARTTLS

Authentication: Normal

Username: username@icloud.com **with** @icloud.com

@yahoo.com (Yahoo)

Incoming IMAP server hostname: imap.mail.yahoo.com

Port: 993

SSL settings: SSL/TLS

Authentication: Normal

Username: username@yahoo.com **with** @yahoo.com included

Outgoing SMTP server hostname: smtp.mail.yahoo.com

Port: 587 (or 465)

SSL settings: STARTTLS (or SSL/TLS)

Authentication: Normal

Notes:

Internet Message Access Protocol (IMAP) is a protocol for e-mail retrieval and storage developed by Mark Crispin in 1986 at Stanford University as an alternative to POP.

Unlike POP, IMAP offers two-way communication between your web based mail (as well as ISP based mail) and your email client. This means when you log in to web mail using a web browser, actions you perform on email clients and mobile devices (ex: putting mail in a 'work' folder) will instantly and automatically appear in web mail (ex: it will already have a 'work' label on that email the next time you sign in).

IMAP also provides a better method to access your mail from multiple devices. If you check your email at work, on your mobile phone, and again at home, IMAP ensures that new mail is accessible from any device at any given time.

Finally, IMAP offers a more stable experience overall. Whereas POP is prone to losing messages or downloading the same messages multiple times, IMAP avoids this through two-way syncing capabilities between your mail clients and your web mail.